



Driven by performance

Date: 9/25/15

RE: **IMPORTANT SAFETY NOTICE - DISCONTINUE USE OF VCX-1 AND VCX-4 MACHINES WITH ACRYLIC TUBES**

Dear Valued Customer,

MAHLE Aftermarket, Inc., Service Solutions ("MAHLE") appreciates its business relationship with your company. As you may know, MAHLE purchased certain assets of RTI Technologies, Inc. ("RTI") from Robert Bosch LLC in January 2013. Since that date, MAHLE's goal has been to provide its customers with both superior products and customer service. For that reason, MAHLE is providing notice of a **critical safety risk related to use of the VCX-1 and VCX-4 machines ("VCX Machines") made with acrylic tubes** that were manufactured by RTI prior to 2008.

SAFETY WARNING

It is imperative that you discontinue use of the VCX Machines immediately. If your VCX Machine contains acrylic tubes or you are uncertain whether your VCX Machine contains acrylic tubes, please contact an authorized MAHLE Service Provider or an authorized MAHLE Sales Distribution Representative immediately. There is an extreme safety risk when operating VCX Machines with acrylic tubes. **With use of the VCX Machines, the acrylic tubes can begin to leak and in some instances implode and cause the acrylic tubes to shatter, releasing shards and hot liquid that may injure those in proximity to the VCX Machines.** Again, MAHLE is concerned for your safety and the safety of your employees and customers.

ALTERNATIVES TO ACRYLIC TUBES

While MAHLE appreciates the benefits that the VCX Machines provide to your business, MAHLE believes that the safety of your employees and customers and the protection of the property in your businesses are most critical. Since some VCX Machines are at least thirteen years old, MAHLE recommends replacement of the VCX Machines. MAHLE can arrange for a Sales Distribution Representative to visit your facility to discuss other equipment options. As an alternative, you may order fiberglass tubes to replace the acrylic tubes and have an Authorized Service Provider install the fiberglass tubes. Please note that it will take approximately 6 to 8 weeks for MAHLE to receive the fiberglass tubes from the supplier.

AGAIN, DISCONTINUE USE OF THE VCX MACHINES IMMEDIATELY AS THERE IS A HIGH SAFETY RISK WITH USE OF THE VCX MACHINES. THE VCX MACHINES ARE NOT SAFE WHEN USED WITH ACRYLIC TUBES BECAUSE THEY MAY IMplode AND CAUSE SERIOUS INJURIES.

Best regards

Copied:

MAHLE Authorized Service Providers
MAHLE Sales Distribution Representatives